

# **Medical Records Release Authorization**

45 Medical Park Drive, Suite B Guntersville, AL 35976

Phone: (256) 860-4100 **Fax:** (256) 202-1761

	PATIENT'S IN	FORMATION		
Patient's Name:				
Last		First	Middle	
D.O.B.:/		Age:	Sex:	
RE	LEASE OF PATIEN	IT INFORMATION		
Please Select ONE:	Records From		□ Release Records To	
Practice/Facility/Person				
Phone Number		Fax Number		
Information to be Obtained or Released:	(Ex: Entire Medic	al Record, Specific D	ate(s) of Services, Immunization Records	;, efc.)
Purpose for Obtaining or Releasing Informat	ion:			
□ Transfer to Another Pediatric Practice	Dersonal Usas	ge	□ Moving out of Area	
Transfer to Adult Practice	□ Legal Usage		Other:	
I hereby authorize North Marshall Pediatrics, P.C., or the ≥ 14 years old)/my child's care and treatment. I unders references drug/alcohol abuse, psychiatric care, mento information that is disclosed pursuant to this authorization Obtaining or releasing the specified information to any practice can be legally released, and any information of understand have the right to revoke this authorization is guthorization. I also understand that the revocation will	id no that it the pate of the	ent's medical record of all V/AIDS, I agree to it ed by the recipient a specified above is proper practice or facility	or billing record contains information that is release unless I specify otherwise. I under not no longer protected by the HIPAA Rubbibited. Only the specified information from the obtained directly from them.	t derstand les. rom this
authorization. I also understand that the revocation will contest a claim under my policy. I agree to hold North A actions, which may occur as a result of the obtained/redate signed, and I understand I have a right to receive	Marshall Pediatrics, P Leased information 1	rance company whe  C. harmless and rele	n the law provides my insurer with the rigi	iht to
Please Select ONE:				
I hereby state that I am the child's parent or leg decisions regarding this child, and that my pare that this child is less than 14 years old and/or is phimself/herself.	ntal authority has	not been terminate	ed or restricted by the courts. Lake a	attest for
I hereby state that I am the patient listed above	and I am 14 years	s old or older.		
Print Name of Patient/Parent/Legal Guardian	-		Relationship to Patient	
Signature of Patient/Parent/Legal Guardian	z.		Date Signed	



Card Holder's Name: \_\_\_\_\_

## **Patient Registration Form**

Today's Date: \_\_\_\_/\_\_\_/\_\_\_ PATIENT'S INFORMATION Patient's Name: \_\_\_ Last D.O.B.: \_\_\_\_/\_\_\_/\_\_\_ Age: \_\_\_\_ Sex: \_\_\_\_ SSN: \_\_\_\_\_-Address: State: \_\_\_\_\_ Zip: \_\_\_\_\_ Preferred Primary Phone Contact#: \_\_\_\_ Preferred Family Email Address: \_\_\_ \*\*By consenting to these options, you are Consent to Call: 

Yes 

No Consent to Text: 

Yes 

No authorizing North Marshall Pediatrics, P.C. to utilize them to discuss the patient's medical information. Consent to Portal: 🗆 Yes 🗆 No Consent to Voicemails: 🗆 Yes □No MOTHER'S INFORMATION Mother's Name/Legal Guardian: Middle D.O.B.: \_\_\_\_/\_\_\_ Age: \_\_\_\_\_ SSN: \_\_\_\_\_-\_\_-Occupation/Employer: Mother's Address (If Different): \_\_\_ \_\_\_ State: \_\_\_\_ Zip: \_\_\_ Phone #: \_\_\_\_\_ Cell #: \_\_\_\_ Work #: \_\_\_\_\_ FATHER'S INFORMATION Father's Name/Legal Guardian: \_ Middle D.O.B.: \_\_\_\_/\_\_\_ Age: \_\_\_\_\_\_ SSN: \_\_\_\_-\_\_\_\_\_ Occupation/Employer: Father's Address (If Different): \_\_\_ \_\_\_\_ State: \_\_\_\_ Zip: \_\_\_\_\_ Cell #:\_\_\_ Work #: \_\_\_\_\_ INSURANCE INFORMATION Primary Insurance Company: \_\_\_\_\_ Card Holder's Name: \_\_\_ Relationship to Patient: Secondary Insurance Company: \_\_\_ Card Holder's Name:\_\_\_ Relationship to Patient: \_\_\_\_ Tertiary Insurance Company: \_\_\_\_\_

Relationship to Patient: \_\_\_

			PATIENT'S SIBLI	NG INFORMATION
Name:				Name:
D.O.B.:/	//_	Age:	Sex:	D.O.B.:/ Age: Sex:
Name:				Name:
D.O.B.:/	//_	Age:	Sex:	D.O.B.:/ Age: Sex:
Name:				Name:
D.O.B.:/	'/_	Age:	Sex:	D.O.B.:/ Age: Sex:
			EMERGENCY CON	TACT INFORMATION
I. Name:				Relationship to Patient:
Phone #:			Cell #:	
2. Name:				Relationship to Patient:
Phone #:			Cell #:	
			following information fo before return	r each patient. Please be sure to complete this sectioning the form.
Preferred Langu	age (Please	Select One):	Patient's Race (Pk	ease Select One): Patient's Ethnicity (Please Select One):
English Spanish Chinese Japanese Vietnamese Arabic Other:			□ White □ Black/African □ Native Hawaiid □ Asian □ American Indid □ Other Pacific Is □ Other □ Unknown: □ Decline to Ans	□ South African □ Mexican □ Puerto Rican □ Other: □ Unknown: □ Decline to Answer:
	DECEIDT	OF MOTICE	OF PRIVACY PRIVACY	
y signing belo which the effect frint Name of Pare	ow, I acknocitive date	owledge I ho e of the Priva		TRITTEN ACKNOWLEDGEMENT INFORMATION  th Marshall Pediatrics, P.C.'s Notice of Privacy Practices in  Relationship to Patient
ignature of Parent	t/Legal Guar	dian		Date Received and Signed



# **Child Health History Form**

	Last		First		Middle
D.O.B.://	Sex	·	P	revious Pediatrician/Physic	cian:
School/Daycare:	:hool/Daycare:				el:
Marital Status of Pat	ient's Parents: 🗆 Married	□ Divorced	□ Unmarried	□ Separated	□ Widow/Widower
Patient Lives With:	Both Parents		□ Relatives	□ Adoptive Parents	□ Foster Parents
Patient's Pharmacy:					
	PAST N	MEDICAL/SURGICA	AL HISTORY INF	ORMATION	
o you have any de	evelopmental concerns about	this patient? If so, p	olease list:		
Does the patient hav	e any known birth defects? If	so, please list:			
Please check ALL	that apply to this patient:				
⊐ ADD/ADHD	■ Bed Wetting	□ Chronic Co	ough	□ Frequent Ear Infections	□ Poor Vision
⊐ Allergies Changes	□ Behavior Problems	□ Congenita	l Anomaly	□ Hearing Difficulties	□ Recent Weight
nemia Anemia	□ Bladder/Kidney Infections	s 🗆 Constipatio	on	□ Heart Murmur	□ Seizures
□ Anxiety Disorder	□ Blood in Stools	□ Diabetes		□ Joint Swelling	□ Thyroid Disorder
⊐ Asthma	□ Broken Bones	□ Diarrhea		□ Lazy Eye	□ Other
Autism /ASD	□ Cancer	Depression		□ Muscle Weakness	
lease list any and a	ll serious accidents or injuries:				
Please fill in if the p	patient has had any surgeri	es or hospitalizat	ions:		
Surgery/Hospitalizat	ion Date://		R	eason:	
Surgery/Hospitalizat	ion Date://		R	eason:	
Surgery/Hospitalizati	on Date:/		Reason:		
	PATIE	NT MEDICATION I	HISTORY INFOR	MATION	
a tha madiant allow	gic to any medications/imn	nunizations?			
s me panem anerg	mmunization:		Ту	pe of Reaction:	
ame patient allers	TITTOTIZATION.				

### FAMILY MEDICAL HISTORY INFORMATION

**Please circle and list all that apply:** (We ask that you limit the history to: Parents, Siblings, Grandparents & Aunts/Uncles ONLY)

<u>Problems</u> :	Relationship to Patient:	<u>Problems</u> :	Relationship to Patient
ADD/ADHD		Kidney or Bladder Disease	-
Alcohol/Drug Abuse		Lung Disease	
Asthma		Intellectual Disability	<del></del>
Autism/ASD		Metabolic Disorders	
Birth Defects		Neurologic Disease	
Blood Disorders		Psychiatric Disorders	
Bone Disorders		Seizures or Epilepsy	
Cancer		Skin Disease	,
Diabetes		Smoker/Tobacco Use	
Heart Disease		Stroke	
High Blood Pressure		Thyroid	
Other:			
Unexplained or Early Deaths in the I	amily:		



# **Parent Delegation Form**

Patient's N	lame;			
		Last	First	Middle
D.O.B.:	//	Sex:		
		DELEG	ATION OF CARE	
necessary years old) immunizati I, the unde Marshall Pe that are de (other than delegation Name:	treatment or in during this and ions, imaging, p ersigned parent ediatrics, P.C. f eemed necesson the patient's a shall be valid	t/guardian of the patient listed ab mmunization(s) to my child when be I all subsequent visits. The necessor performance of procedures or oth t/guardian of the patient listed ab for medical care in my absence a ary by North Marshall Pediatrics, P biological parents or legal guardi until I withdraw my delegation of Phone #	pove, authorize North A prought by myself or ar iry treatments may includer er studies. pove, authorize the following authorize them to s .C. and its personnel. It ans) authorized to brin	Marshall Pediatrics, P.C. to deliver any nother responsible party or when alone (if ≥ 14 ude, but are not limited to: medicines, belowing persons to present my child to North ign for immunizations or any other treatments he following persons are the ONLY people g your child to the doctor's office. This  Relationship to Patient:  Relationship to Patient:  Relationship to Patient:
Name:		Phone #	: ()	Relationship to Patient:
Name:		Phone #	: ()	Relationship to Patient:
Name:		Phone #	: ()	Relationship to Patient:
officeres		DELEGATION OF RECORD	S/DEMOGRAPHIC IN	FORMATION
with whom referred to patient's re I consent th and provid	I have coverage or any provide ecords, I am to hat North Marshed telephone is	ge or public agency which may ber(s) referring this patient for treatr inform North Marshall Pediatrics, I hall Pediatrics, P.C., and/or any a	ee assisting in payment ment. I am aware that P.C. immediately along ffiliates or vendor, may ge on voicemail or in p	ormation requested by insurance companies of the patient's care and/or any provider(s) if I need limitations or restrictions on the with the necessary documentation.  I call my home or other designated location person in reference to any items that assist
		DELEGAT	ON OF PAYMENT	
medical instances. I usus ignment marital state account to exemption attorney fepenefits.	surance and pounderstand that, including all cases. Therefore, be paid within under the States. I also authors form below	ayment of medical benefits, but n t I am financially responsible to No co-pays, deductibles, co-insuranc I acknowledge that regardless of a 30 days. I understand that if this e of Alabama and agree to pay,	ot to exceed the North orth Marshall Pediatrics e and/or unpaid balar insurance coverage, I account is referred to it in necessary, all costs or ance benefits where marent or authorized a	otherwise payable to me including major a Marshall Pediatrics, P.C. charges for these , P.C. for charges not covered by this aces not covered by insurance regardless of am responsible for my account, and my an attorney, I hereby waive all claims of f collection and enforcement, including y coverages are subject to coordination of gent/guardian of the patient and
Print Name of	Parent/Legal Guar	dian		Relationship to Patlent
Signature of P	arent/Legal Guardi	an .		/



## **Our Office's Policies**

#### OFFICE HOURS AND EMERGENCIES

Our office hours are Monday through Friday from 8:00am to 5:00pm. We are closed for lunch from 12:00pm to 1:30pm.

**Holidays**: Our office is closed for all major holidays, such as: New Year's Day, Memorial Day, 4<sup>th</sup> of July, Labor Day, Thanksgiving Day, the day after Thanksgiving Day and Christmas Day. Depending on the day of the week the holiday falls, our office may be closed additional days.

**Emergencies/After Hours**: If you have a medical emergency, please call 911 or take your child to the nearest emergency room. If you would like to speak with our on-call after hours service regarding a true, urgent medical issue, please call our office at: (256) 860-4100 and press option 1.

#### **APPOINTMENT POLICIES**

In order to provide timely service to our patients, we prefer that you call and schedule appointments, as we are not a walk-in clinic. Our providers and staff do their best to stay on schedule as much as possible; however, delays and emergencies do happen and we ask that you be considerate of those delays or emergencies.

Punctuality is appreciated. We ask that you arrive on-time to your scheduled appointment in order to further assist our providers and staff with staying on schedule. If you are more than 15 minutes late for your scheduled appointment, the system will remove you from our schedule. Depending on the availability of our schedule, we will attempt to reschedule your appointment for the first available appointment. If you know that you are going to be late for your appointment, please call ahead so that you may be able to keep your appointment time. However, if you know you are unable to keep your appointment, we ask that you call at least 24 hours in advance to cancel.

Well Child Visit Appointments: In order to keep your children healthy, it is important to bring them in for regular/annual checkups. We recommend that you call at least 1 week in advance of needing your well child appointment so you may choose the appointment date and time that best fits your schedule and needs.

Sick Child Visit Appointments: We make every effort to schedule appointments for your sick child or children on the same day you call our office. To increase your chances of getting a same day appointment, call as early as possible due to appointment availability being slim during influenza and winter months. We ask that if you are making an appointment for multiple sick children, please call ahead so that we may accommodate you appropriately. Without a scheduled appointment, you will be seen at our first available appointment time, which may mean a longer wait time or may require you to return for a later appointment time that day.

**Nurse Visit Appointments**: You may call our office at any time to schedule a nurse visit for the following type of appointments: immunizations, weight checks, TB skin tests, allergy injections, etc. Our nurse schedule is always available for appointments during our office hours.

**New Patient Appointments**: We ask that you arrive 15-20 minutes prior to your scheduled appointment time. This is to allow you enough time to fill out the necessary paperwork and to help the providers and staff stay on schedule. Please be sure to bring with you your insurance card, shot record and any other records or information with you for your appointment. For newborns, please be sure to bring any discharge paperwork from the hospital to your first appointment.

**Established Patient Appointments**: Please try to arrive 5-10 minutes prior to your scheduled appointment. Always remember to bring your insurance card with you to every appointment. It is important to let our office know of any changes to your insurance, address, phone numbers or pharmacy as soon as possible.

### **NO-SHOW POLICY**

Our office understands that situations arise in which will cause you to miss your scheduled appointment. However, if you do not call and cancel your appointment, you may be preventing another child from getting a much needed appointment. Therefore, our office has a "No Show Policy" in order to enable patients to have every opportunity to schedule an appointment.

A "no-show" is someone who misses an appointment without cancelling it in an adequate manner. A failure to be present at the time of your scheduled appointment will be recorded in your medical record as a "no-show." Patients with 3 OR MORE "no-shows" will run the risk of being dismissed from North Marshall Pediatrics, P.C.

We accept MOST insurance plans. However, if you have a question regarding a particular insurance plan, please contact our billing department.

It is important to bring your <u>current</u> insurance card with you to <u>every</u> appointment. As a courtesy to our patients, we will submit your claims but we must have the most accurate information to do so. Please remember to inform our office if your insurance information has changed. If we do not have the correct or current insurance information, it could result in you receiving a bill from our office.

For Newborns, it is highly recommended that your insurance provider be contacted as soon as possible after your newborn arrives. Most health plans allow you 30 days to add your newborn to your insurance policy. After 30 days, if the newborn is not listed under the insurance policy, you may be responsible for all charges. If you have Medicaid, please bring the "Unborn" Medicaid paper with you as that paper will have the newborn's Medicaid number until you let Medicaid know that your baby has been born.

#### FINANCIAL POLICY

Our office accepts cash, check and all major credit cards.

You will be responsible for charges not covered by your insurance policy/policies, including all co-pays, deductibles, co-insurances and/or unpaid balances regardless of marital or custody status. If you have a co-pay, a deductible, a co-insurance or an overdue balance, we will collect in full at the time of service. Our office cannot be involved in payment disputes between parents. If you are a self-pay patient for a visit, please be sure to have your payment available at the time of your visit in order to be seen on that day.

We have a \$30 returned check fee for all returned checks. You will then be responsible for paying the \$30 fee along with the amount of any returned checks within 10 days of the notice from our office or further action will be taken.

If you are needing a printed copy of your child's medical records for yourself, there is a form to be filled out along with a \$6.50 fee that is due before those records can be printed and available to you.

### PRESCRIPTIONS & PAPERWORK "PICK-UP" POLICIES

In order for our providers to timely and appropriately care for the patients in the office, any prescription refill requests (that require being picked up in our office) or paperwork requests will be available for pickup <u>24 business hours</u> after your request has been made. For example, if you call and request a refill for your child's ADHD medication on Friday at 3:00pm, the prescription will not be available for pickup until the following Monday at 3:00pm.

**Prescriptions**: All prescription refill requests can be made by calling our nurse lines. Please do not wait until your child's last dose of medicine to call and request a refill.

**Paperwork**: All paperwork (sports physicals, school medication forms, daycare forms, blueslips, etc) that need a provider's signature may be dropped off at our office during normal office hours. However, we ask that you fill out all of the patient's direct information on those forms prior to leaving it with our office. Our providers will need that specific information before they will be able to fill out the medical portion of the paperwork.

Medical Records (Copies): Our office can provide you a copy of your child's medical records for yourself after a Medical Records Release Authorization Form has been signed, along with a \$6.50 printing fee. Medical records can also be sent free of charge to another clinic, specialist, attorney, etc. once a Medical Records Release Authorization Form has been signed.

#### **VACCINE POLICY**

We at North Marshall Pediatrics, P.C. are pleased you have chosen us to be the primary care provider for your child's health care needs. We are committed to seeing your child grow up as healthy as possible and reach their given potential.

Our office views immunizations as a huge benefit in preventing serious, potentially fatal diseases and in saving lives. Vaccinating children and young adults may be the single most important health-promoting intervention our office performs as health care providers. We believe that all children and young adults should receive all of the recommended vaccines according to the immunization schedule published by the Centers for Disease Control and Prevention and the American Academy of Pediatrics.

If you are not comfortable with our immunization schedule, we will ask you to find another medical home for your child in order to protect our other patients who may not yet be eligible for vaccines due to age or medical condition.

#### **TELEPHONE CALLS POLICY**

If you do not need to make an appointment and you have medical questions, you may call our nurse lines. When leaving a message on the nurse line, please include the following information: the <u>child's name</u>, the <u>child's date of birth</u>, the reason for the <u>call and the best phone number to contact you</u>. Please remember that our main responsibility is to those patients who are currently in the office. Even though our nurses are busy with the patients in the office, they strive to return phone calls as quickly as possible throughout the day. Calls before lunch will be answered before the office closes for lunch, and calls made after lunch may not be returned until clinic is over. If you feel as though you cannot wait for a nurse to call you back, please call our office and schedule an appointment.

It is important to remember that our office will not print out a school excuse for your child without first seeing the child in our office for that particular illness/reason. Please contact the nurse line if you have any questions about school excuses.

You may also send a message to our nurses through our Patient Portal. Contact our office to find out more information!

By signing below, you acknowledge that you have received, re office policies.	ead and understand/comply North Marshall Pediatrics, P.C.'s
Print Name of Parent/Legal Guardian	Relationship to Patient
Signature of Parent/Legal Guardian	Today's Date